

Customer Criteria and Instructions for Completing the Application

We have established the following criteria for your business to be accepted in the Tire Rack Fleet Program.

- Fleet accounts require a minimum opening order of 20 tires
- You must purchase tires for use on vehicles used primarily for business
- We request three (3) major business credit references that are not financially linked to, or otherwise supporting, your business. Please provide a fax number or email address and vendor account number for each reference
- You must provide a copy of your state or local business license/permit
- Your business telephone number must be listed on Google or with directory assistance
- Submit your tax exemption form electronically at <https://ttrecms.com/portal/tire-rack-fleet-program>.

How do I order once approved?

- Orders can be placed by calling 866-566-5140. Business hours are shown below
- Online ordering using Tire Rack’s website is not available at this time
- Customer pick-up is available in all distribution centers

If you have any questions regarding your eligibility for an account, please contact the Credit Department at 866-566-5140, ext. 4350.

Thank you!

	Sales and Customer Service Hours			
	Pacific	Mountain	Central	Eastern
Mon-Fri	5 a.m. to 5 p.m.	6 a.m. to 6 p.m.	7 a.m. to 7 p.m.	8 a.m. to 8 p.m.
Saturday	6 a.m. to 1 p.m.	7 a.m. to 2 p.m.	8 a.m. to 3 p.m.	9 a.m. to 4 p.m.